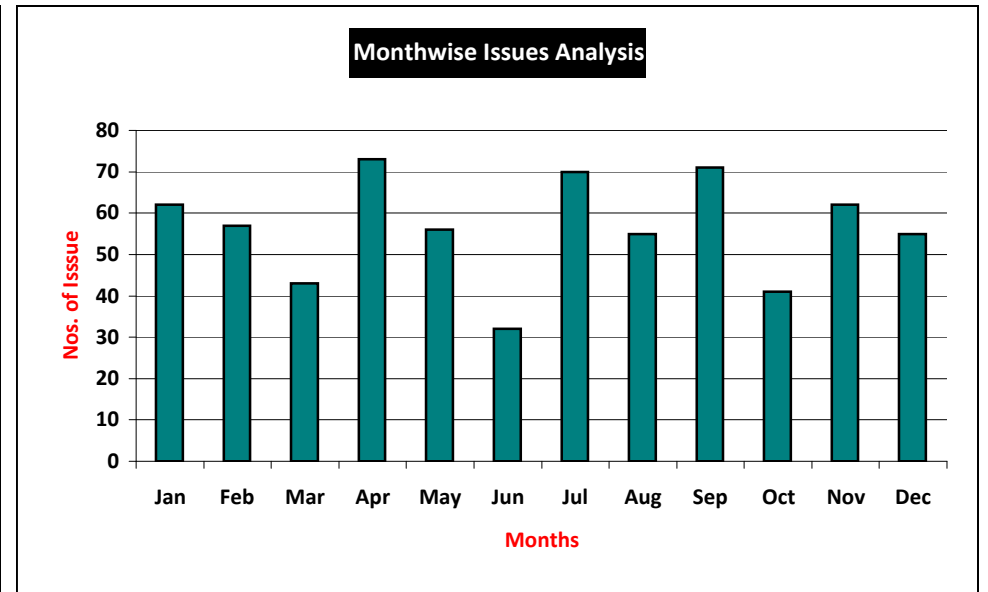
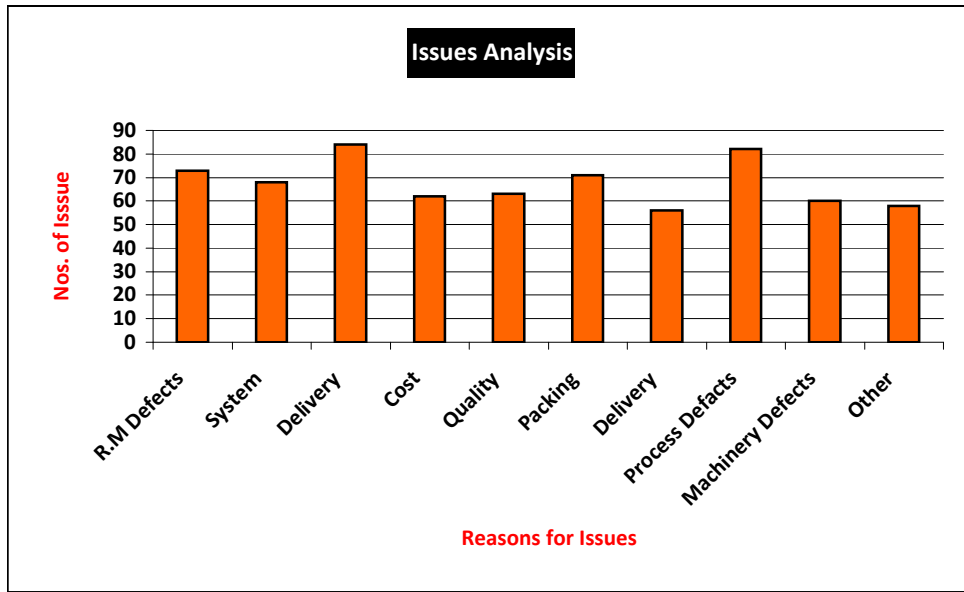


# Warranty Analysis

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Warranty Cert. Issued	130	125	140	130	125	150	167	180	155	167	180	205	
Reasons for Issues													
R.M Defects	5	5	7	8	2	2	8	9	8	5	9	5	73
System	4	3	9	7	8	3	7	6	7	1	6	7	68
Delivery	7	4	4	9	7	7	9	9	9	2	9	8	84
Cost	9	4	5	4	9		4	4	4	3	9	7	62
Quality	6	7	1	7	4	2	7	5	7	4	4	9	63
Packing	9	9	2	6	7	3	9	1	9	7	5	4	71
Delivery	4	1	3	9	9	7	9	2	2	2	1	7	56
Process Defacts	7	9	7	7	4	5	6	9	9	7	9	3	82
Machinery Defects	9	6	3	9	5	1	9	1	7	7	1	2	60
Other	2	9	2	7	1	2	2	9	9	3	9	3	58
Monthly Total	62	57	43	73	56	32	70	55	71	41	62	55	677



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Rev. Date :	Analysis by :