

CRM ACTION PLAN TEMPLATE

CUSTOMER RELATIONSHIP MANAGEMENT

Format No.:

Job I.D. Number: _____

Job Started Date: _____ Completion Date: _____

Purpose of Establishment: _____

Action Plan	Target Date	Actual Date	Priority	Status

Target Segment:

- _____
- _____
- _____
- _____

Applications & Customers:

- _____
- _____
- _____
- _____

Goal

Executive – Marketing

Manager - Marketing